

a. Training Institutions and Courses selected for Tourism & Hospitality Sector

No.	Institution	Course	Admission Requirement	Duration	Training Centre
1	Ghana Institute of Management and Public Administration (GIMPA), Accra	Certificate in Food and Safety Management	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	<ul style="list-style-type: none"> • Accra • Kumasi • Takoradi • Tamale
		Certificate in Tourism and Hospitality Management	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Occupational Safety Health and Environmental Management (OSHEM)	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Human Resource Leadership in the Hospitality Industry	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Certificate in Customer Service Management	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Events Planning Management	JHS/SSCE/WASCE/ Bachelor's Degree	1 Weeks	
		Facility Management	JHS/SSCE/WASCE/ Bachelor's Degree	1 Weeks	
2	Hotel, Catering and Tourism Training Institute (HOTCATT), Accra	Kitchen Skills	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	<ul style="list-style-type: none"> • HOTCATT Campus Accra • Takoradi Technical Institute (TTI) Campus – Takoradi • Liberty Specialised Institute – Koforidua
		Front Office Skills	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Food and Beverage Services	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	
		Housekeeping Skills	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Tour Guiding Skills	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Conference, Banqueting and Event Management	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Restaurant Management		2 Weeks	

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					<ul style="list-style-type: none"> GNAT Hall – Ho Centre for National Culture - Kumasi
3	Koforidua Technical University, Koforidua	Confidence Building	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	<ul style="list-style-type: none"> Koforidua Technical University Campus Ho GTechnical University Campus Sunyani Technical University Campus
		Social Media Marketing and Digital Selling	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Emotional Intelligence	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Supervision and Performance	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Time Management	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
4	Tamale Technical University, Tamale	Certificate in Food and Beverage Skills	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	<ul style="list-style-type: none"> Tamale Technical University Campus – Tamale Bolga Technical Institute – Bolga Wa Technical University - Wa
		Certificate in Hotel Front Office Skills	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	
		Certificate in Housekeeping Skills	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Restaurant Management Skills	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Kitchen Skills	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	
		Conference, Banqueting and Event Management	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	
		Tour Guiding Techniques	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	

No.	Institution	Course	Admission Requirement	Duration	Training Centre
5	ZLUTIONS, Accra	Certificate in Customer Service for Tourism and Hospitality	JHS/SSCE/WASCE/ Bachelor's Degree	4 Days	<ul style="list-style-type: none"> • Accra • Kumasi • Koforidua • Sunyani
		Certificate in Ecotourism and Climate Risk Management	JHS/SSCE/WASCE/ Bachelor's Degree	4 Days	
		Certificate in Financial Management	JHS/SSCE/WASCE/ Bachelor's Degree	4 Days	
		Certificate in Strategies for Tourism Recovery	JHS/SSCE/WASCE/ Bachelor's Degree	4 Days	
		Certificate in Tourism Entrepreneurship	JHS/SSCE/WASCE/ Bachelor's Degree	4 Days	
6	Crystal Galaxy, Accra	Airline Ticketing & Reservation	JHS/SSCE/WASCE/ Bachelor's Degree	4 Days	<ul style="list-style-type: none"> • Odorkor – Accra • Spintex – Accra
		Airline and Passenger Handling	JHS/SSCE/WASCE/ Bachelor's Degree		
		Customer Service	JHS/SSCE/WASCE/ Bachelor's Degree		
		Hospitality Management	JHS/SSCE/WASCE/ Bachelor's Degree		
		Airline cargo handling	JHS/SSCE/WASCE/ Bachelor's Degree		
		Shipping and logistics Management	JHS/SSCE/WASCE/ Bachelor's Degree		
7	Hospitality And Tourism Management, University of Cape Coast	Certificate in Customer Service		1 week	<ul style="list-style-type: none"> • Ashanti Region - Kumasi Technical University - Kumasi • Western Region - Takoradi Technical
		Certificate in Front Office operations		1 week	
		Certificate in Housekeeping		1 week	
		Certificate in Hospitality Entrepreneurship		1 week	
		Certificate in Event planning		1 week	
		Certificate in Tour guiding		1 week	
		Certificate in Travel Tour Operations		1 week	

No.	Institution	Course	Admission Requirement	Duration	Training Centre
		Certificate in Management Essentials	dbd	1 week	University – Takoradi <ul style="list-style-type: none"> • Central Region - University of Cape Coast campus – Cape Coast • Greater Accra Region - Accra Technical University – Accra • Bono Region - Sunyani Technical University – Sunyani • Volta Region - Ho Technical University – Ho • Northern Region – Tamale Technical Institute – Tamale
8	Hospitality and Tourism Centre Of Excellence (HTCE), Accra	Food Production	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	<ul style="list-style-type: none"> • VAG Hall –Ho • Hospitality and Tourism Centre Of Excellence
		Food & Beverage Service	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	
		Bakery/Pastry Art	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	

No.	Institution	Course	Admission Requirement	Duration	Training Centre
		Cake Making and Decoration	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	(HTCE) Campus – Prampram
		Hospitality Entrepreneurship	JHS/SSCE/WASCE/ Bachelor's Degree	2 Weeks	<ul style="list-style-type: none"> Roman School, Obom Road - Kasoa
			JHS/SSCE/WASCE/ Bachelor's Degree		
		Chef Training	JHS/SSCE/WASCE/ Bachelor's Degree	4 Weeks	

All Beneficiaries of the Training/Retraining Programme will participate in compulsory seminars on Productivity, Work Ethics and Attitudinal Change by the Management Development and Productivity Institute (MDPI).